

# Registrar's Report

## Report to Annual Session 2022

### Pacific Yearly Meeting

This was a very challenging year for the Registrars between personnel and capacity challenges and the great complexity of the registration process in support of both in-person and online attendance.

Here are the final registration counts:

1. 318 friends registered to attend Annual Session
2. 176 selected an onsite option
3. 164 chose online
4. 88 chose inside lodging
5. 70 chose camping
6. 18 friends chose to commute
7. 22 friends chose to participate both in-person and online

There were many friends who cancelled or did not show up at Mt Madonna, in addition to other last-minute changes after registration closed, and so our final counts at check-in are as follows:

1. Campers: 78
2. Inside lodging: 84
3. Commuters: 15
4. Total attenders onsite during the weekend: 177
5. Average days of attendance: 4+ days/nights

Online attendance was difficult to gauge. This is an issue for further investigation – how to count online attenders throughout the event. The highest counts reported in any given session were about 75. It seems that many who registered to attend online did not and others may have participated in a limited fashion.

There were many challenges with the registration process this year, despite many hours dedicated to preparing, developing and testing the registration process. The principal challenges were as follows:

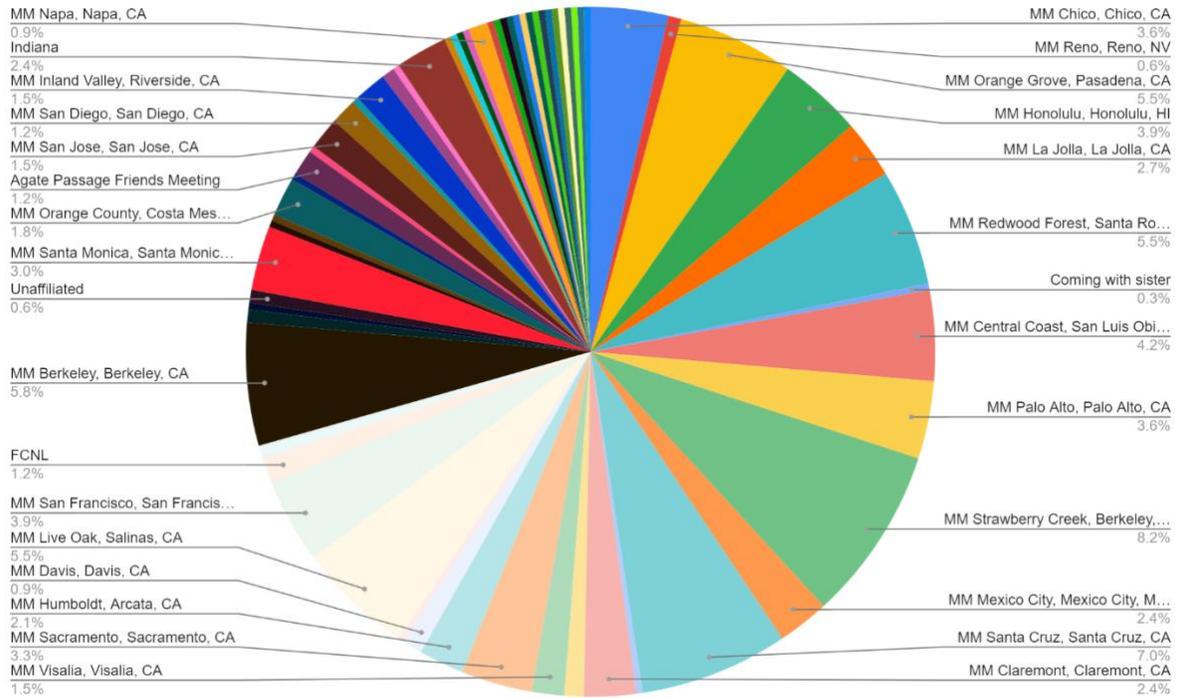
1. The complexity of the registration process was much greater than in any prior (recent) year.
2. The 3 different policy acknowledgements created challenges to ensure that in-person policies were only presented to those staying in-person and that no one was able to complete a registration without answering yes to the policy compliance questions. There was an early error in the form that impacted a number of online registrants who had to redo their registrations.
3. The pay-as-led capability combined with the optional ability to pay on-line created challenges with the software used for registration. It is designed to accept payment or not, and so a workaround was used that was confusing to some (when not choosing to pay online, the form total was set to zero to allow the registration to complete). There was also an error in the form logic that impacted a number of registrants.
4. The capacity of the Registrars office was significantly impacted this year by:

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- a. Brylie Oxley was impacted by work demands on not able to take a principal role in the registration process development and support, although he was very active in supporting the effort and provided much assistance, together with Ray Rischpater, who has been supporting our work over the past couple years. This left much of the most complex and technical work to the remaining Registrar, Lawrence Alderson.
  - b. Lawrence Alderson had an accident and was injured at home the week of Annual Session and was not able to attend in-person or actively support registration activities after the Tuesday before Annual Session. A number of friends stepped in to support the check-in process, but the absence of either Registrar at Annual Session made this especially challenging.
5. The complexity of the Mt Madonna accommodation options, pricing and other factors made the registration planning and process especially challenging given the prior years of online sessions and being at Walker Creek for several years prior to that.
  6. We do not have final totals for the payments received yet as they are still being compiled. As of the close of registration, we have received over 141 payments totaling over \$50K via checks and online. Another 32 checks have been received in the mail and at Mt Madonna and will be included with the final totals, including online payments.

The average age of registered attenders (who answered the age question) was 58.  
Here is a chart of the Registered attenders by Meeting/Affiliation:

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Submitted for the Registrars by Lawrence Alderson, 7/27/22